Electronic Medical Records

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12 March 2008

http://jenders.bol.ucla.edu -> Documents & Presentations

Overview: Electronic Health Record Systems

- Using the EHR: Why we need it, What it is
- History & characteristics of the EHR
- Adoption:
 - Barriers
 - Improving adoption
- Case study: CSMC
 - Centricity, Web/VS



Need for EHR = CDSS: Medical Errors

Estimated annual mortality

Air travel deaths	300
AIDS	16,500
Breast cancer	43,000
Highway fatalities	43,500
Preventable medical errors	
(1 jet crash/day)	

<u>Costs of Preventable Medical Errors:</u> *\$29 billion/year overall*

Kohn LT, Corrigan JM, Donaldson MS eds. Institute of Medicine. To Err is Human: Building a Safer Health System. Washington, DC: NAP, 1999.



Need for EHR/CDSS: Evidence of Poor Performance

- USA: Only 54.9% of adults receive recommended care for typical conditions
 - community-acquired pneumonia: 39%
 - asthma: 53.5%
 - hypertension: 64.9%
 - McGlynn EA, Asch SM, Adams J et al. The quality of health care delivered to adults in the United States. N Engl J Med 2003;348:2635-2645.
- Delay in adoption: 10+ years for adoption of thrombolytic therapy

Antman EM, Lau J, Kupelnick B et al. A comparison of results of meta-analyses of randomized control trials and recommendations of clinical experts. Treatments for myocardial infarction. JAMA 1992;268(2):240-8.



Examples of EHR/CDSS Effectiveness

- <u>Reminders of Redundant Test Ordering</u>
 - *intervention*: reminder of recent lab result

- *result*: reduction in hospital charges (13%)

Tierney WM, Miller ME, Overhage JM et al. Physician inpatient order writing on microcomputer workstations. Effects on resource utilization. JAMA 1993;269(3):379-83.

- <u>CPOE Implementation</u>
 - Population: hospitalized patients over 4 years
 - Non-missed-dose medication error rate fell 81%
 - Potentially injurious errors fell 86%

Bates DW, Teich JM, Lee J. The impact of computerized physician order entry on medication error prevention. J Am Med Inform Assoc 1999;6(4):313-21.



Examples (continued)

- <u>Systematic review</u>
 - 68 studies
 - 66% of 65 studies showed benefit on physician performance
 - 9/15 drug dosing
 - 1/5 diagnostic aids
 - 14/19 preventive care
 - 19/26 other
 - 6/14 studies showed benefit on patient outcome

Hunt DL, Haynes RB, Hanna SE et al. Effects of computer-based clinical decision support systems on physician performance and patient outcomes: a systematic review. JAMA 1998;280(15):1339-46.



Summary: Need for EHR

• Medical errors are costly

- Charges/Costs
- Morbidity/Mortality
- <u>CDSS technology can help reduce</u>
 - errors
 - costs
- <u>EHR</u>
 - Collection and organization of data
 - Vehicle for decision support



Evolving Definitions

- <u>Computer-based Patient Record</u> (CPR): Electronic documentation of care, integrating data from multiple sources (clinical, demographic info)
 - <u>EMR</u>: Single computer application for recording and viewing data related to patient care, typically ambulatory
 - <u>EHR</u>: Suite of applications for recording, organizing and viewing clinical data
 - Ancillary systems, clinical data repository, results review, "CIS", "HIS"

<u>"Record"</u> (patient data) vs <u>"Record System"</u> (computer application containing patient data)



EHR = EMR + PHR + CPOE + (etc)

- <u>EMR</u>: A computer-accessible resource of medical and administrative information available on an individual collected from and accessible by providers involved in the individual's care within a single care setting.
- <u>EHR</u>: A computer-accessible, interoperable resource of clinical and administrative information pertinent to the health of an individual. Information drawn from multiple clinical and administrative sources is used primarily by a broad spectrum of clinical personnel involved in the individual's care, enabling them to deliver and coordinate care and promote wellness.

ONC Terms Standardization Project, Defining Key Health IT Terms, Interim Draft Report, 21 February 2008



Personal Health Record

- <u>PHR</u>: A computer-accessible, interoperable resource of pertinent health information on an individual. Individuals manage and determine the rights to the access, use, and control of the information. The information originates from multiple sources and is used by individuals and their authorized clinical and wellness professionals to help guide and make health decisions.
- <u>Recent Examples</u>: Microsoft HealthVault, Google Health, embedded patient portals (Centricity), Pre-Key (CSMC OB/GYN)

ONC Terms Standardization Project, Defining Key Health IT Terms, Interim Draft Report, 21 February 2008



Computer-based Provider Order Entry

- <u>CPOE</u>: Order entry + communication + management using computers
- Local effort: EpicCare
- <u>Advantages</u>: Reduction in errors, improved documentation, clinical decision support
- <u>Challenge</u>: Profound workflow change for the entire organization



History of the Medical Record

- <u>1910</u>: Flexner Report--Advocated maintaining patient records
- <u>1940s</u>: Hospitals need records for accreditation
- <u>1960s</u>: Electronic HIS--communication (routing orders) & charge capture
- <u>1969</u>: Weed--POMR
- <u>1980s</u>: IOM report, academic systems
- <u>1990s</u> present: Increasing commercial systems, increasing prevalence, emphasis on interoperability & standards (ONCHIT, etc)



Trend Toward Outpatient Records

• Inpatient record structured first

- Regulatory requirement
- Many contributors (vs solo family practitioner)
- Reimbursement: More money than outpatient visits
- Now, more attention to outpatient records
 - Multidisciplinary/team care
 - Managed care



Uses of the Medical Record

- Main purpose: Facilitate patient care
- Historical record: What happened, what was done
- Communication among providers (& patients)
- Preventive care (immunizations, etc)
- Quality assurance
- Legal record
- Financial: coding, billing
- Research: prospective, retrospective



Characterizing the Record: Representing the Patient's True State





Hogan, Wagner. JAMIA 1997;4:342-55

Characterizing the Record: Representing the Patient's True State

• <u>Completeness</u>: Proportion of observations actually recorded

- 67 - 100%

• <u>Correctness</u>: Proportion of recorded observations that are correct

- 67 - 100%



Functional Components

- Integration of data
 - Standards: Messaging (HL7), terminology (LOINC, SNOMED, ICD9, etc), data model (HL7 RIM)
 - Interface engine
- Clinical decision support
- Order entry
- Knowledge sources
- Communication support: Multidisciplinary, consultation





Who Enters Data

- Clerk
- Physician: Primary, consultant, extender
- Nurse
- Therapist
- Lab reports/ancillary systems
- Machines: Monitors, POC testing



Fundamental Issue: Data Entry

- Data capture: External sources
 - Laboratory information systems, monitors, etc
 - Challenges: Interfaces, standards
- <u>Data input</u>: Direct entry by clinicians & staff
 Challenge: Time-consuming and expensive
 (Tree tert?) as structured entry
 - "Free text" vs structured entry



Data Input

- Transcription of dictation: Very expensive, errorprone
- Encounter form: Various types
 - Free-text entry
 - Scannable forms
- Turnaround document: Both presents & captures data
- Direct electronic entry
 - Free-text typing
 - Structured entry: Pick lists, etc
 - Voice recognition



Weakness of Paper Record

- Find the record: Lost, being used elsewhere
- Find data within the record: Poorly organized, missing, fragmented
- Read data: Legibility
- Update data: Where to record if chart is missing (e.g., "shadow chart")
- Only one view
 - Redundancy: Re-entry of data in multiple forms
 - Research: Difficult to search across patients
- Passive: No decision support



Advantages of EMRs

- Access: Speed, remote location, simultaneous use (even if just an "electronic typewriter")
- Legibility
- Reduced data entry: Reuse data, reduce redundant tests
- Better organization: Structure
- Multiple views: Aggregation
 - Example: Summary report, structured flow sheet (contrast different data types)
 - Alter display based on context



Advantages of EMRs (continued)

- Automated checks on data entry
 - Data prompts: Completeness
 - Range check (reference range)
 - Pattern check (# digits in MRN)
 - Computed check (CBC differential adds to 100)
 - Consistency check (pregnant man!)
 - Delta check
 - Spelling check



Advantages of EMRs (continued)

<u>Automated decision support</u>

- Reminders, alerts, calculations, ordering advice
- Limited by scope/accuracy of electronic data
 - Tradeoff: Data specificity/depth of advice vs time/cost of completeness
- Cross-patient analysis
 - Research
 - Stratify patient prognosis, treatment by risks
- <u>Data review</u>: Avoid overlooking uncommon but important events



Advantages of EMRs (continued)

- Saves time?
 - <u>1974 study</u>: find data 4x faster in flow sheet vs traditional record (10% of subjects could not even find some data)
 - 2005 systematic review
 - RN POC systems: decreased documentation time 24%
 - MD: increased documentation time 17%
 CPOE: More than doubled time

Poissant L, Pereira J, Tamblyn R, Kawasumi Y. The impact of electronic health records on the time efficiency of physicians and nurses: a systematic review. J Am Med Inform Assoc 2005;12(5):505-16.



Improving Outcomes with Clinical Decision Support: An Implementer's Guide

> Jerome A. Osheroff, MD, FACP, FACMI Eric A. Pifer, MD Jonathan M. Teich, MD, PhD, FACMI Dean F. Sittig, PhD, FACMI Robert A. Jenders, MD, MS, FACP





Disadvantages of EMRs

- Access: Security concerns

 Still, logging helps track access
- Initial cost
 - Attempted solutions: Reimbursement, Office VistA
- Delay between investment & benefit
- System failure



Disadvantages of EMRs (continued)

- Challenge of data entry
- Coordination of disparate groups
- <u>Data diversity</u>: Different data elements, media (images, tracings), format, units, terminology, etc
- Unintended consequences
 - Increase in overall mortality after CPOE (2.8% -> 6.57%)
 - Highlighted poor use of older technology

Hong YY et al. Unexpected increase in mortality after implementation of a commercially sold computerized physician order entry system. Pediatrics 2005;116:1506-1512.







Examples: "Classical" EMRs

• COSTAR

- Originally in 1960s, disseminated in late 1970s
- Encounter form input
- Modular design: security, registration, scheduling, billing, database, reporting
- MQL: ad hoc data queries
- Display by encounter or problem (multiple views)



"Classical" EMRs (continued)

- <u>RMRS</u>: McDonald (IU), 1974
- TMR: Stead & Hammond (Duke), 1975
- STOR: Whiting-O'Keefe (UCSF), 1985



Commercial EMRs

- <u>General use</u>: EpicCare, Centricity, NextGen, etc
- <u>Specialty use</u>: Velos (clinical research), RemedyMD (clinical research), TeleResults (transplant), Easydent (dental)
- <u>"Free"</u>: Office VistA EHR



Adoption

- No advantage if not used!
- Varying prevalence in USA
 - 20-25% (CHCF, "Use and Adoption of Computerbased Patient Records," October, 2003)
 - 20% (MGMA, January, 2005)
 - 17% (CDC ambulatory medical care survey 2001-3, published March, 2005)
- Higher prevalence elsewhere
 - Netherlands = 90%, Australia = 65%
 - Reasons: Single-payer system, certification, costsharing



Barriers to EHR Adoption

- <u>Financial</u>: Up-front costs, training, uncertain ROI (misalignment of benefits & costs), finding the right system
- Cultural: Attitude toward IT
- <u>Technological</u>: Interoperability, support, data exchange
- <u>Organizational</u>: Integrate with workflow, migration from paper



Improving Adoption

- <u>Interoperability</u>: Increase chance that EHRs can be used with each other + other systems
 - Standards: CCR
 - Harmonization: HITSP
 - Certification: CCHIT
- **Compensation**
 - CPT code: CMS trial
 - P4P: Reporting measures; decision support to improve performance
- **Donation**

- "Safe harbor" provisions in federal law



Improving Adoption: Interoperability Standards

- <u>Continuity of Care Record</u>: ASTM E31 WK4363 (2004). Coalition = AAP, AAFP, HIMSS, ACP, AMA, etc.
- **Continuity of Care Document: Further standardization**
- Defines the core data elements & content of the patient record in XML
- <u>Uses</u>: Record sharing (paper or electronic), eRx (allergies, medications), certification



Improving Adoption: Interoperability Standards

- EHR Functional Model and Specification
- HL7 2004: Funded by US Government
- Identifies key functions of the EHR
- Purpose
 - Guide development by vendors
 - Facilitate certification
 - Facilitate interoperability
- Certification governance: CCHIT



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le	S3.0	Administrative and Financial	
	I 1.0	EHR Security	
투표	I 2.0	EHR Information and Records Management	
ast	I 3.0	Unique identity, registry, and directory services	
na	I 4.0	Support for Health Informatics & Terminology Standards	
ct io	I 5.0	Interoperability	
2 2	I 6.0	Manage business rules	
	I 7.0	Workflow	



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			and date of resolution are stored. The entire problem history for any problem in the list is viewable.			
DC.1.1.3.2	Manage medication list	Create and maintain patient-specific medication lists.	Medication lists are managed over time, whether over the course of a visit or stay, or the lifetime of a patient. All pertinent dates, including medication start, modification, and end dates are stored. The entire medication history for any medication is viewable. Medication lists are not limited to medication orders recorded by providers, but may include patient- reported medications.		Supports delivery of effective healthcare, Improves patient safety	
DC.1.1.3.3	Manage allergy and adverse reaction list	Create and maintain patient-specific allergies and reactions.	Allergens and substances are identified and coded (whenever possible) and the list is managed over time. All pertinent dates, including patient-reported events, are stored and the description of the patient allergy and reaction is modifiable over time. The entire allergy history, including reaction, for any allergen is viewable.		Supports delivery of effective healthcare, Improves efficiency, Facilitates management of chronic conditions, Facilitates self-health management, Improves patient safety	
DC.1.1.4	Manage Patient History	Capture, review, and manage medical, procedural, social, and family history including the capture of pertinent negative histories, patient-reported or externally available patient clinical history.	Patient historical data related to previous medical diagnoses, surgeries and other procedures performed on the patient, and relevant health conditions of family members is captured through such methods as patient reporting (for example interview, medical alert band) or electronic or non-electronic historical data. This data may take the form of a positive or a negative such as: "The patient/family member has had" or "The patient/family member has not had" When first seen by a health care provider, patients typically bring with them clinical information from past encounters. This and similar information is captured and presented		Supports delivery of effective healthcare, Facilitates management of chronic conditions	



Improving Adoption: Standards Process in USA

- Standards are created
- Competing standards are harmonized by HITSP
- Vendors incorporate standards in software
- CCHIT certifies that software complies with standards
- Clinicians use certified software



Improving Adoption: DOQ-IT

- Doctor's Office Quality Information Technology
 - Outgrowth of CMS-funded QIOs
 - ACP, Lumetra, etc
 - Goal: Overcome barriers to EHR adoption
- Interventions
 - Expert advice: Needs assessment, vendor selection, case management, workflow integration
 - Peer-to-peer dialog: Share best practices
 - Does not provide funding, day-to-day assistance



Improving Adoption: Office VistA

- <u>VistA</u>: Veterans Information System Technology Architecture
 - M-based comprehensive VA EHR
 - Includes CPRS = Computer-based Patient Record System
- Office VistA
 - Outpatient version
 - Available under FOIA
- <u>Challenge</u>: Free up front, but need to implement and maintain



Improving Adoption: RHIOs + HIEs

- Facilitates interoperability: Mechanism for exchanging data between organizations
- Important elements
 - Standards: Messaging, data model, terminology
 - Mechanism: Clearinghouses
- Part of a federated NHIN
- Important driver: Public health
 - Integrate data from many HCOs
 - Syndromic surveillance (e.g., RODS, etc)
- Examples: Santa Barbara; Indiana; CalRHIO



Improving Adoption: "Safe Harbor"

- <u>Goal</u>: Facilitate adoption by having hospitals cover part of the cost of the EMR
- <u>Challenge</u>: Federal law restricts the business relationship between MDs and hospitals
 - Anti-kickback law
 - Anti-self-referral law ("Stark")
- <u>Medicare Modernization Act of 2003</u>: Mandated creation of a "safe harbor" exception for HIT
 - Final rule adopted 8/2006
 - Allows donation of hardware & software to promote e-prescribing
 - Software must be certified (CCHIT)



EHR at CSMC

• <u>Components</u>

- Central data repository
- Ancillary systems (lab, radiology)
- Accessing data: Electronic medical records
 - Web/VS
 - Centricity
 - EpicCare: On the way
- Knowledge sources
 - Electronic textbooks + libraries
 - InfoButtons
 - Order Sets



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Hypertension Visit History of Present Illness - Hypertension

Current symptoms: none

Current Status

Compliance with tx: poor Comments: Copious salt consumption.

Risk Factors

Tobacco use: current cigarettes: 1 pack(s) per day

Review of Systems General: Denies fevers, chills, sweats, anorexia, fatique, malaise, weight loss.

Vital Signs

Height: 70 inches Blood Pressure: 200/100 mm Hg

Physical Exam

General appearance: well developed, well nourished, no acute distress

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	Collection Date/Time	Result Date/Time	Test Name	Result	9/27/2005 08: Ref. Range	24 SHABOT
	9/23/05 09:31	9/23/05 11:33	Result No. 1	EMATOLOGY-ONCOLOGY OFFIC 443087104351910	E VISIT by Chaisanguanthum	
	9/23/05 09:31	9/26/05 01:18	Contractient Result No. 1	Clinic MEDICATION LIST 443087104351910		
Clinical Results © Reported © Collected	9/23/05 08:02	9/26/05 13:00	POC INR Accession No. F86	j32		
09 • 23 • 05 • thru 09 • 27 • 05 • Go		<i>.</i>	POC INR	2.4 INR REFERENCE RANGE THERAPEUTIC:2.0-3.0 HIGH DOSE:2.5-3.5	<1.4	Ŵ
Blood Bank Co Reports All Reports Co	Confidentiality	Warning: The i	nformation in this system	QuickLook All Reports Print	ersonnel with a "need to know" for purpose	u of
Find Any Test	diagnosis and accesses are su from this system	treatment. All a ibject to discipli n should be disp	ccesses are logged with, nary measures and/or le oosed of properly.	your name, the patient's name, the type of gal action, up to and including terminatio	data viewed, the date and time. Inapprop on of employment on the first offense. Any	riate printouts
Another Pt QuickLook PPL Add Subscribe						
MD Feedback PBS Ticket						
Copyright © 1998-2005 Cedars-Sinai Health System						

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Outpatient Clinic Medication List as of 9/26/2005 01:18

Allergy Information as of 7/2/05: NKA

9/27/2005 08:25 SHABOT

Outpati	ent Medications						
Start Date	Medication 🔺	Instructions	Stop Date	Status	Micro Medex	Skolar MD	Care Notes
6/1/2005	ASCORBIC ACID 500 MG	1 tab daily		Verified	Û	Û	0
7/4/2005	COREG	3.125 mg BID		Verified	0	0	0
5/12/2005	COUMADIN 5 MG TABS (WARFARIN SODIUM)	Take 7.5mg every Thurs & 5mg on all other days of the week.		Verified	Ŵ	Ŵ	Ø
7/22/2005	FERROUS SULFATE 325 MG TABS	Take one tab daily		Verified	0	Û	0
7/22/2005	ISOSORBIDE MONONITRATE CR 60 MG TB24	Take one daily	_	Verified	Ŵ	Ŵ	Φ
	LIPITOR 10 MG TABS (ATORVASTATIN CALCIUM)	take 1 daily		Verified	Ŵ	Ŵ	Ø
8/26/2005	LOVENOX 70MG	70 mg sub-q bid; restart lovenox after procedure		Verified	0	0	0
7/6/2005	PAXIL 20 MG	1 tab daily		Verified	0	0	0
	VASOTEC 10 MG TABS (ENALAPRIL MALEATE)	take 1 tab bid		Verified	Ŵ	Ŵ	Φ
9/23/2005	XELODA 150 MG TABS (CAPECITABINE)	2 tabs po bid	- 3	Verified	0	0	0
9/23/2005	XELODA 500 MG TABS (CAPECITABINE)	3 tabs po bid		Verified	0	0	0
	ZETIA 10 MG TABS (EZETIMIBE)	take 1 daily		Verified	0	0	0
	ZOFRAN 4 MG TABS (ONDANSETRON HCL)	l tab every 6-8 hours as needed for nausea after chemotherapy		Verified	Ŵ	Û	Φ

Note: Click medication dose for detailed dosing and administration information. Click 🕮 for on-line search of information resources.

View Antibiogram Print

Confidentiality Warning: The information in this system should only be viewed by patient care personnel with a "need to know" for purposes of diagnosis and treatment. All accesses are logged with your name, the patient's name, the type of data viewed, the date and time. Inappropriate accesses are subject to disciplinary measures and/or legal action, up to and including termination of employment on the first offense. Any printouts from this system should be disposed of properly.

Protocol Results

Protocol "USPS 65	Yrs & Older Males" :			
Male patient	s with an age of greater	than 65 year	rs.	
Should have	the following:			
Test	Schedule	Last Done	Last Rslt	Status
HEMOCCULT	Every 12 months			Due Now
or SIGMOID				
BP DIASTOLIC	Every 24 months	06/18/2007	80	Due On: 06/18/2008
BP SYSTOLIC	Every 24 months	06/18/2007	140	Due On: 06/18/2008
FLU VAX	Every 12 months			Due Now
PNEUMOVAX	Every 7 years			Due Now
TD BOOSTER	Every 10 years			Due Now
Comment: "Height	and weight are recommend	ed as part of	f the perio	dic health examination. Visual screening
questions, assess	ment for hearing impairm	ent, and ass	essment for	problem drinking are recommended as
part of the healt	h examination."			
Protocol "Nursing	Compliance" :			
Patients of	either sex.			
Should have	the following:			
Test	Schedule	Last Done	Last Rslt	Status
SEATBELT USE	Every 6 months	06/18/2007	100	Due Now
FLU VAX	Every 12 months			Due Now
PAIN NOW?	Every 1 months			Due Now
TOBACCO USE	Every 6 months			Due Now
	-			

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🚳 Logician -	Harry S. Winston MD @ Ambulatory Care Center - Medicin	e (CSH5Logician) - 2008-03-11 21:39 - [Reports]
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E - d	Detinete	Count Result:
Find	Patients	Search Result: Patients found: 18
	Active Patients Only	Blair, Linda
100-0-0-	Problem Code Antine (Disconcia Instern)	Branson, Marjorie L.
vvnere	Problem Code, Active (Diagnosis lookup)	calloway, cab
	is 💌	Davenport, Scott L.
		duck, donald
	Hypertension (ICD-401.9)	Gelner, Kevin S.
	,	Greene, Loren
A	dd Delete Replace	Inishi, Robert S.
<u> </u>		Johnson, Cheryl L.
Combin		Lopez, Lisa
(AND	COR	Mann, Michelle
		Nyberg, Carl O.
Fin	d Patients where:	O'Malley, Martha A.
Pro	olem Code, Active (Diagnosis lookup) is 'Hypertension (ICD-401.	PEES, ALOT
		Simpson, Laura P.
		TESTING, CMIS A
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Select	Save Clear Count Search	View Item
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	Collection Date/Time	Result Date/Time	Test Name	Result	Ref Range
an =	4/13/04	4/13/04	CHOCARDIOGRAM	I - ECHO/DOPPLER/COLOR by Kraus	
_	00:00	15:29	Result No. 20601		
The second second second second	10/13/03	10/16/03	Final CT CHEST W C	ONTRAST by Moser	
Clinical Description	14:33	10/16/02	Result No. 4000241	NITE & ST by Macan	
Penorted Collected	14:10	08:17	Result No. 4000243	INTRAST OV MUSEL	
04 • 24 • 03 • thru	10/10/03 10:54	10/10/03	ADENOSINE MYOCAL Result No. CARD90618	RDIAL PERFUSION by Friedman	
04 🛨 30 🛨 04 🛨 Go	9/16/03	9/16/03	CHOCARDIOGRAM	- ECHO/DOPPLER/COLOR by Kraus	
Flow Sheets	00:00	14:39	Result No. 13978		
Blood Bank 💌 😡	7/6/03	7/6/03	Preliminary E.R. TREA	ATMENT RECORD by Massey	
Reports	7/5/03	7/6/03	Result No. 01480321003	PTABLE IVW by Mehrnee	
All Reports 💽 Go	23:23	06:28	Result No. 3898418	ATABLE I VV OV MEMPOO	
Find Any Test	7/5/03	7/5/03	ROUTINE BLOOD COUNT		
Go	23:21	23:41	Accession No. S38560		
Another Pt QuickLook			WBC COUNT	9.0 5.52	411 1000/UL 45.60 MULTU
PPL Del Subscribe			HEMOGLOBIN	163	4.5-6.0 MILL/OL
MD Feedback			HEMATOCRIT	46.9	42-53 %
PBS Ticket			MCV	84.8	80-100 FL
Help Log Off			MCH	29.4	27-33 PG
C			MCHC	34.7	32-36 %
Copyright © 1998-2004 Cedars-Sinai Health System			RBC DISTRIBUTN WIDTH	15.1	11.5-14.5 %
			PLATELET SCREEN	306000	150000-450000 /UL
	7/5/02	7/5/02	MEAN PLATELET VOL	7.4	7.4-10.4 FL
	23:21	23:41	Accession No. S38560		
			POLYS	36	%
			LYMPHS	53	%
			MONOS	6	%
			EOS	4	%
			BASOS A DE DOL VE	1	%
			ABSTULIS	51	1.8-8.0 1000/0L
			ABS MONOS	06	<0.8.1000/TIL
			ABS EOS	0.3	<0.4 1000/UL
			ABS BASOS	0.1	<0.2 1000/UL
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Web/VS				Results reported from 4/2	4/03 through	4/30/04		
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	10/12/02	10:29						
(0099)	10/13/03	16:35	CEDARS-:	SINAI MEDICAL CENTER				
al Results	10/13/03	10/16/03						
ported Collected	14:10	08:17	PATIENT: HENDER					
▼[24 ▼] [03 ▼] then	10/10/03	10/10/03	MED REC: CET CON					
	10:54	11:32						
	9/16/03 00:00	9/16/03						
d Damin and Con	7/6/03	7/6/03		EMERGENCY TREATMENT RECORD				
d Bank 🕑 🕓	01:36	04:07		07/05/2003				
	7/5/03	7/6/03	CHIEF COMPLAINT: Chest	t nain.				
eports <u>Go</u>	23:23	06:28		, barre				
ny lest	7/5/03	7/5/03	HISTORY OF PRESENT ILL	NESS: A 35-year-old black male pres	sents with			
GO	23:21	23:41	began complaining of a	a mild left-sided chest pain. He sa	aid he only			1000 011
her Pt QuickLook			noticed the pain with	movement of the chest and the left	arm. He said		411	IUUU/UL
Del Subscribe			that he has no pain at has not had a similar	the present time. He has no pain problem in the past He said the p	at rest. He		4.5-0	.0 MILL/OL
MD Feedback			after he was wrestling	g with a 7-year-old child. He has h	had no		42.5	2 0%
PBS Ticket			shortness of breath.	No nausea, no vomiting, no sweating	, no cough, no) <u> </u>	42-5-	00 FI
			sputum, no nemoptysis,	, no rever, no night sweats and no c	inilis.		27-3	3 PG
			PAST MEDICAL HISTORY:	Aortic valve replacement five month	ns ago.		32-3	6%
Copyright © 1998-2004			MEDICATIONS. Lotensin	Norwage hudrochlorothiszide sen:	irin		11.5-	-14.5%
Cedars-Sinai Health System			hepicarions. hotensin,	, Morvasc, nyarochiorodhiaziae, aspi			1500	100-450000 /UL
			ALLERGIES: NO KNOWN DE	RUG ALLERGIES.			7.4-1	.0.4 FL
	7/5/03	7/5/03	SOCIAL HISTORY: The pa	atient smokes, occasional alcohol, r	no drugs.			
	23:21	23:41	Lives with girlfriend.	•				
			EMERGENCY DEDARTMENT DE	FUTFU OF SUSTEMS. All evistance ware	reviewed and		%	
			all systems were negat	tive, except for HPI.	reviewed and		%	1
			DIRIGION DIVISION	CENEDAL			%	
			PHYSICAL EXAMINATION:	GENERAL: A Well-appearing black ma	iie, in no		%	
			BASOS	1			%	0 1000 5**
			ABS POLYS	3.3			1.8-8	.0 1000/0L
			ABS LYMPHS	0.6			1.0-4	1000/UL
			ABSIMUNUS	0.0			<0.8	1000/0L
			ABS BASOS	0.5			<0.4	1000/01
			ADOAD COAD	0.1			SU.2	1000/01

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Reports Face Sheet Go Find Any Test Go Another Pt QuickLook PPL Add Subscribe MD Feedback PBS Ticket Help Log Off Copyright © 1998-2004	****** PATIENT'S EMPLOYER ****** ******************************	SHORT STAY IN: / / : SHORT STAY LOC.: SHORT STAY TYPE: ****** GUARANTOR INFORMATION ****** TEST, UB82 UNKNOYN/PM CONVERSION UNKNOYN/PM CONV XX 00000 TEL: / - REL: 0		
Cedars-Sinai Health System	******** NOTIFICATION 2 ******** ***************************	SOC SEC NO: ****** GUARANTOR'S EMPLOYER ****** ******************************		
	******* MEDICAL RECORDS ****** ADMISSION DIAGNOSIS: TESTUB82 OPERATION/PROCEDURE: INSURANCE 1 ************************************	DT: / / FIN CLASS: 520/000/000 INSURANCE 2 INSURANCE 3		
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	Medical Rec. No.:	001417091	001417091		Date of Service:					
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JENDERS, ROBERT (001417091)	Billing Physician:	ROBERT A.	ROBERT A. JENDERS (8579)		Physician Email:	jenders	s@csmc.edu			
Clinical Results	Resident:			Assistant's Email:						
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04 • 24 • 01 • thru	C I personally provid	led the services indicated.			100					
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Flow Sheets	C I am a primary care	or this patient.				COu	 Inpatient Encounter Outpatient Encounter 			
				Evaluation and	Management		<u> </u>		=	
All Reports	History	C (PF) Problem Focused	C (EPF) I	Expanded Problem Focused	C (D) Detailed		C (C) Comprehensive			
Find Any Test		- Brief HPI (1-3 elements)	ements) - Brief HPI (1-3 elements) - Problem-pertinent ROS (1 system)		- Extended HPI (4 or more) - Extended ROS (2-9 systems) - Pertinent PFSH (1 area)		- Extended HPI (4 or more)			
Go							- Complete PFSH (2-3 areas)			
	Exam	C (PF) Problem Focused	C (EPF) I	(EPF) Expanded Problem Focused (D) Detailed		C (C) Comprehensive				
Another Pt QuickLook		 Limited exam of affected body a or organ system 	area - Limited ex system and	ram of affected body area/organ others (up to 7)	 Extended exam of affected body area/organ system and others (up to 7 in depth) 		 Complete single organ/system or general multi-system exam (8 or more systems) 			
PPL Add Subscribe	Medical Decision	C (SF) Straightforward (2 of	tforward (2 of 3) C (LC) Low Complexity (2 of 3)		(MC) Moderate Complexity (2 of 3)		(HC) High Complexity (2 of 3)			
DBS Ticket	Making	- Minimal mgmt options/Dx	- Limited m	gmt options/Dx	- Multiple mgmt options/Dx Moderate data		- Extensive mgmt options/Dx			
Help Log Off	PBS Ticket - Minimal data - Minimal risk			ita.	- Moderate data - Moderate risk		- Extensive data - High risk			
	Supplementary Decumentation	Face-to-Face Time with Patie:	nt (minutes):	_	Counseling/Coordinatio	n Time (minutes):				
Copyright © 1998-2004 Cedars-Sinai Health System	Impatient Encounter Type									
	C Initial Inpatient Ho	ospital Care (Admit)		i	Prolonged Services Critical Care Services				-	
	C Subsequent Inpati	ent Hospital Care			First Hour • None		• None			
	C Hospital Discharg	e Services			Additional G30-74 minutes		© 30-74 minutes			
	ition			0 30-Minute		C 105 124 minutes				
C Observation					Increments		C 135-164 minutes			
	nt Consultation	Discharge		0		C 165-194 minutes				
	Impatient E&M Codes									
	Initial Inpatient Hospi	tal Care (Admit)	Hosp	pital Discharge Services (document time in medi		ervices (document time in medical rea	cord, must not			
	99221 D or C/D or C/SF or LC (30 min)			99238 30 minutes or less		include resident time, teaching time, or time performing separately billed procedures)				
	99222 C/C/MC (50 min)			99239 More than 30 minutes (document time in medical 99291 First 30-74 minutes		30-74 minutes				
	99223 C/C/HC (70 :	min)	recor	a)		99292 Each	additional 30 minutes			
	Subsequent Impatient	Hospital Care	Impat	ient Consultation		Prolonged Ima	tient Services bused only in addition	ta hasia		
	99231 PF/PF/SF or	LC (15 min)	99	9251 PF/PF/SF (20 min)		inpatient E&M ser	vices)	io otono		
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ZYNXHEALTH							
Diabetes Mellitus - Adult	Modules CPC EBF	EKM Pain Safety		help			
Expand All Collapse All Diabetes	Mellitus – Adult > Ambulatory H	lemoglobin A1c Reminder					
E General Information	-						
Methodology							
THelp [A pati	ent's electronic medical record is	closed in an outpatient setting] OR [the "Adult	Diabetes Ambulatory" order set is signed].				
Zynx Order Sets Logic							
🦉 My Hospital Order Sets	ations is any \$ 10 years 1 AND Mar	weeklaws list includes "diskate weathing") AND	. Manual in the second ship () die later lange and ship ()	in the last used AND is however, also			
evel have been block and the particular sets level have block and the particular sets level hav	atient is age <u>></u> to years) AND (the as not been ordered on the "Adult	Diabetes Ambulatory" order set] AND [a hemo	globin A1c level is not preselected on the custor	nized "Adult Diabetes Ambulatory" order			
Rules set def	fined by the hospital] AND [a "hen	noglobin A1c testing exclusion form" has not b	een completed during this encounter]				
Ambulatory Blood Pressure Measurement							
Ambulatory Hemoglobin A1c Rem	nder is presented that states: "No	hemoslohin A1c level has been documented i	n the lact year "				
Ambulatory Lipid Profile Reminder	nder is presented that states. 140	nemogrobin Arc level has been documented i	n the last year.				
Ambulatory Nephropathy Screening Rer Op Ambulatory Office Visit Reminder	Option: Dismiss reminder						
Ambulatory Retinopathy Screening Rem Op	ition: Order a nemoglobin Arc leve ition: Document reason for not ord	ering a hemoglobin A1c level					
Influenza Immunization Reminder							
Pneumococcal Immunization Reminder Date Ent	tered: 7/29/2002						
Evidence Date Mo	odified: 5/12/2003						
Tital Signs Authors:	: Bertina Yen MD, Victor	Lee MD, David Rhew MD					
Version:	: 1.7						
Medications Institutio	on: Zynx Health						
Laboratory Purpose	: When an electronic med	lical record is closed in an outpatient setting fo	r an adult patient with diabetes mellitus, or an ac	dult diabetes ambulatory order set is			
Diagnostic Tests	signed, a reminder that	a hemoglobin A1c (HbA1c) level has not been	documented in the last year will be displayed to t	the user if certain criteria are met.			
Explana	ntion: The annual testing of Hb	A1c in patients with diabetes mellitus is a qua	lity of care measure in the 7th Scope of Work by	the Centers for Medicare & Medicaid			
	Services, and is a nation	ial performance measure according to the Nati	onal Quality Forum.				
Keyword	us: diabetes meilitus, hemo	giodin ATC, HDATC					

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Pneumonia – CAP, Adult		
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Continuing Medical Education	Vital Signs	
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Ambulatory Follow-up	Nursing Orders	
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Emergency Department	IV Fluids	
Step-down Transfer	 Medications 	
My Hospital Order Sets	Antibacterial Agents	
My Health System Order Sets	Aminogiyoosides Rata Jactam Reta Jactamasa Tabibitara	<u>Evidence</u>
	Carbanenems	Evidence
Rules	 Cephalosporins, 2nd-Generation 	Evidence
Ambulatory/ED/Admission Antimicrobial	Cephalosporins, 3rd-Generation	Evidence
Ambulatory/ED/Admission Blood Culture	Cephalosporins, 4th-Generation	Evidence
Ambulatory/ED/Admission Level of Care	Fluoroquinolones	Evidence
Ambulatory/ED/Admission Uxygen Asse	E Lincosamides	Evidence
Avoid Chest Physiotherapy Alert	Manches	Evidence
Uischarge Instability Uriteria Reminder	Nitroindazoles	Evidence
Early Switch/Discharge Reminder	Penicillins	Evidence
Influenza Immunization Reminder	Tetracyclines	Evidence
Pheumococcal Immunization Reminder	DVT Prophylaxis	Common Practice
Smoking Lessation Reminder	Immunizations	
Fuidence	Ancillary Medications	Common Practice
Condition		
	Cabulatory	
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Modiactions	Microbiology	
	> Panels	
Diagnostic Tests	Pathology	
	> Serology	
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Summary

- EHR needed: Acquisition and management of clinical data
 - Many advantages, some disadvantages
 - Key: integration of data
- Aspects of the EHR: Functions, advantages, disadvantages
- Improving adoption
 - Standards, interoperability



Additional Resources

- **Baron RJ, Fabens EL, Schiffman M, Wolf E.** Electronic health records: just around the corner? Or over the cliff? Ann Intern Med 2005;143:222-6.
- Bates DW, Ebell M, Gottlieb E et al. A proposal for electronic medical records U.S. primary care. J Am Med Inform Assoc 2003;10:1-10.
- California Healthcare Foundation. Electronic Medical Records: A Buyer's Guide for Small Physician Practices. October, 2003. http://www.chcf.org
- CCHIT. 2007 Physician's Guide to Certification for Ambulatory Electronic Health Records. <u>http://www.cchit.org</u>
- **HHS.** http://www.hhs.gov/healthit/



Future Discussions

Lecture #1: Computers in Patient Care: The Basics of Medical Informatics Wednesday, 8 August 2007

Lecture #2: Electronic Medical Records Wednesday, 12 March 2008

Lecture #3: Computer-based Clinical Decision Support Wednesday, 13 August 2008

Lecture #4: Computer-based Information Retrieval and Use Wednesday, 11 March 2009



Thank you!

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